



34406 N. 27<sup>th</sup> Dr. Ste. 100  
Phoenix, Arizona 85085  
(623)236-8993

## **NOTICE: EFFECTIVE IMMEDIATELY:**

**Entrance to clinic is now restricted to employees only.**

**Drive-Up/Curbside Veterinary Care is Available.**

In accordance with public health recommendations to help curtail the spread of COVID-19 (Coronavirus) and to safeguard the health of our staff and customers, we will be restricting entrance into the clinic to EMPLOYEES ONLY until further notice.

### **HOW OUR DRIVE-UP SERVICE WILL WORK:**

- 1) When you reach the clinic, **PLEASE REMAIN IN YOUR VEHICLE**  
Call us at: (623)236-8993 to notify us of your arrival.
- 2) We will obtain any necessary information about you/your pet over the phone.  
New clients: Please obtain new client info forms ahead of time (sent to you by e-mail or downloaded from our website) and complete them prior to your visit.
- 3) One of our staff will come out and bring your pet into the clinic using one of our leashes. (Cats MUST be contained within a secure carrier.)
- 4) After your pet has been examined, we will call you with our findings and a treatment plan.
- 5) A staff member will contact you over the phone to discuss payment options.
- 6) When your pet is ready we will bring him/her back out to you.

**THINK OF THIS AS VIP VALET SERVICE FOR YOUR PET!**

(Also See Other Side)

- Exceptions may be made for certain visits on a case by case basis.
- While we will attempt to keep things running as smoothly and efficiently as possible, please arrive early and allow extra time for your appointment. Thank-you in advance for your patience and understanding!
- In certain situations, a telephone consult may be appropriate (for current patients only). Please discuss with staff.
- Please call or e-mail for any business that does not require a visit to the clinic. If you need a prescription refill, food, or other over the counter items, please call ahead so that we can get it ready for you. Call from the parking lot when you arrive. (Remember, you can use your PetSites account or our website to contact us or to request a prescription refill or to request an appointment.)
- We may need to restrict and/or reschedule elective surgery appointments in accordance with a recent Arizona executive order. We may also need to restrict appointments to sick pets only.
- If you are ill or suspect you may have been exposed to Covid-19 or if you are in a high risk group, PLEASE STAY HOME.
- This is a fluid situation and we will attempt to keep you apprised of any changes. Please be aware that hospital hours may need to be adjusted depending upon staffing and other challenges as we all weather this storm together.

*We truly appreciate your patience and patronage during this trying time. We will do our best to continue to provide the excellent care that we strive for, and to keep our staff and customers safe.*

*Thank-you, -The staff of Sonoran Foothills Pet Clinic*

(623)236-8993

info@SFPetClinic.com

[www.SFPetClinic.com](http://www.SFPetClinic.com)